



## {TESS+} Factsheet



**“Ensuring the safety and security of humanitarian personnel is a basic requirement for all field operations”**

## What is {TESS+}?

Telecommunications Security Standards **{TESS+}** was established in 2018 by the Inter-Agency Security Management Network (**IASMN**) and Emergency Telecommunications Cluster (ETC) as a UN service led by WFP that standardizes Security Communications Systems (SCS) for the United Nations Security Management System (**UNSMS**) and NGOs, providing field support and cost-effective solutions across sectors.

Ultimately, {TESS+} enables humanitarian staff to communicate securely and reliably in the field, ensuring operational safety.

## {TESS+} Services

{TESS+} offers three core **services**, all supported by reliable connectivity, user-friendly software, and consistent security procedures.

Normative Services	Field Support Services	Operational Process Support
Standards design & testing	Standards implementation support	Global and field-level co-ordination
Documentation & field assessments	On-demand technical support	
SCS status monitoring		

## How {TESS+} Works



Request to deploy {TESS+} experts from the Designated Official, through UNDSS



Once approved, the {TESS+} team will assess the existing telecoms setup and identify security comms needs



{TESS+} deploys to the country where support is needed



During the deployment, {TESS+} provides training to strengthen local capacity



After deployment, the team monitors the system to ensure it runs efficiently

## {TESS+} Footprint

132+  
missions



105  
countries



\$2.5M  
annual cost  
saved on  
investment



74  
webinar &  
training  
sessions



7,561  
participants  
trained



## {TESS+} Resources

[{TESS+} Service Charter](#) - Outlines the mandate, services, governance, and structure of TESS+ as a permanent UN service, endorsed by IASMN in 2021.

[{TESS+} Website](#) - Dedicated website for {TESS+} including about us, services, SCS guidance, field support, training & webinars, and contact pages.

[Remote Security Operations Centre \(RSOC\) concept](#) - A one-pager document covering the RSOC concept, progress, and impact.

[{TESS+} Talks newsletter](#) - This monthly newsletter shares updates, resources, and training to help you stay informed on all things {TESS+}. Subscribe by emailing [tess@wfp.org](mailto:tess@wfp.org).

[{TESS+} Online community](#) - A free, open network for sharing updates, resources, and discussions on Security Communications Systems. Join by emailing [tess@wfp.org](mailto:tess@wfp.org).

[{TESS+} Training](#) - Offers training and webinars for those managing or supporting UN Security Communication Systems. Contact [tess@wfp.org](mailto:tess@wfp.org) to learn more.

[{TESS+} public library](#) - open to everyone, includes IASMN-UNDSS official documents, presentations, training manuals, and technical bulletins.

[{TESS+} restricted library](#) - open for registered UN personnel only. Register here: <https://my.emergency.lu>

